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11th December 2023

CHRISTMAS & NEW YEAR PUBLIC HOLIDAY TRADING

With Christmas & New Year nearly upon us, TCF wishes to advise our operating hours and policies during this period for Delivery of cargo and storage. TCF trading hours will be as follows:-

DATE	OPERATING HOURS
Friday, 22 December	***2:00 PM CLOSE***
Saturday, 23 December	CLOSED
Sunday, 24 December	CLOSED
Monday, 25 December	CLOSED for Christmas Day
Tuesday, 26 December	CLOSED for Boxing Day
Friday, 29 December	***2:00 PM CLOSE***
Monday, 1 January	CLOSED for New Year's Day

TCF offices will be closed as stated above and open as normal in between. If your container requires collection during this period, the following additional charges will apply over and above your advised rates:

FCL - Charges	As per above dates
20ft Container	
Staging fee/back to Yard*	\$ 350.00 + FSC
Collection Fee**	\$ 385.00 + FSC
Storage fee at Yard – per day	\$60.00
LO/LO	\$70.00 per lift x 2
40ft Container	
Staging fee/back to Yard*	\$385.00 + FSC
Collection Fee**	\$450.00 + FSC
Storage Fee at Yard – per day	\$85.00
LO/LO	\$100.00 per lift x 2

LCL / AIR Charges	As per above dates
LCL & AIR	
Handling In per plt	\$ 8.00 + FSC
Handling Out per plt	\$ 8.00 + FSC
Storage Fees	
Storage fee at CFS - per day	On application
• Pallet = 1.1x1.1x1.2m	

*All containers collected from Monday 11 Dec to 12 Jan that cannot be delivered due to Client premises be closed will incur Staging Fee, Back to Yard and Storage Fees

**Additional fee for collection of containers and LCL cargo during this period from bonded facilities and moved to non-bonded facilities will apply. If cargo cannot be transferred additional higher storage charges will apply

***Transport companies are closing at 12.00 NOON on listed public holidays

****Toll Fees may be applicable depending on staging and storage locations

Please note that due to the short weeks and subject to vessel availability advised by the Ports, delivery capabilities will be reduced. We will however endeavour to meet all delivery requirements during this period, please understand that there may be consequential delays particularly with the collection and de-hire of empty containers. Customs held entries will be monitored and advised clear status to the appointed carrier, which will be assessed & timeslot/s booked once the trucking company re-opens. If a hold is lifted over the Xmas/New Year closed period, wharf storage could be applicable pending on vessel availability at terminal/s.

Regarding **container detention**, our cut off for notification will be Friday 15 December at 1:00 pm. Notification can only be given for containers which are empty at that time. TCF has received communication from all transport operators that they will not be held responsible for any detention incurred where notification is after this period. Please note that during peak season periods collection of empties can take 72 hours or longer to arrange from notification to collect.

On behalf of the entire team at TCF, we wish you a very safe & happy holiday period.

Yours Sincerely,
TCF International Pty Ltd

Wayne Ritchie
Managing Director