

16 September 2026

OFFICE CLOSURES

TCF wishes to advise our office operating hours and arrangements for cargo deliveries and storage during the upcoming public holiday periods.

FRI 25 SEP	VICTORIA AFL Grand Final Day	MON 28 SEP	WESTERN AUSTRALIA King's Birthday	MON 5 OCT	NSW / QLD Labour Day / King's Birthday
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TCF offices will be closed as shown above. Operating arrangements may vary due to vessel availability advised by ports across Australia. If a container requires collection during these periods, the following additional charges apply over and above the advised rates.

ADDITIONAL CHARGES

FCL CHARGES	LCL / AIR CHARGES
20ft container	LCL and air
Staging / back to yard*	Handling in per pallet
Collection fee**	Handling out per pallet
Storage at yard	Storage fees
LO/LO per lift (minimum 2)	Storage at CFS
40ft container	Pallet size: 1.1 x 1.1 x 1.2 m
Staging / back to yard*	
Collection fee**	
Storage at yard	
LO/LO per lift (minimum 2)	

IMPORTANT

Fuel surcharges and emergency fuel surcharges are additional.

HOLIDAY PERIOD ARRANGEMENTS

STAGING & STORAGE

Containers collected before or after the holidays that cannot be delivered due to client closures will incur staging, back-to-yard and storage fees.

ADDITIONAL FEES

Transfers from bonded to non-bonded facilities will attract additional charges. Higher storage fees apply if cargo cannot be moved.

PUBLIC HOLIDAYS

Transport operators will be closed on the listed public holidays. Toll fees may apply depending on location.

DELIVERY EXPECTATIONS

Reduced delivery capacity and vessel availability may cause delays, particularly for empty collections and de-hire. Customs-held entries will be monitored and timeslots booked when carriers reopen. Wharf storage may apply for holds cleared during closures.

CONTAINER DETENTION

Empty return notifications must be made four business days before the relevant closure date. Transport operators will not accept responsibility for detention where notice is received after this cut-off. Empty collections may take 72+ hours during this peak period.

OFFICE LOCATIONS

SYDNEY (HEAD OFFICE)	MELBOURNE	GOLD COAST
Unit 5, 18-28 Sir Joseph Banks Drive Kurnell NSW 2231 T +61 2 8336 9000 F +61 2 8336 9098 PO Box 147, Kurnell NSW 2231	Unit 2, 35 Trade Park Drive Tullamarine VIC 3043 T +61 3 8199 9994 F +61 3 8199 9991 PO Box 2590, Gladstone Park VIC 3043	Unit 5, 1 Ern Harley Drive Burleigh Heads QLD 4220 T +61 7 5576 3700