

## Customer Notification – Court Receivership

05/09/2016

Dear Valued Customer,

With deep regret we wish to announce that on the 31<sup>st</sup> of August Hanjin Shipping applied for court receivership. This has come as a result of the Korean domestic creditors rejecting Hanjin's voluntary restructuring process.

### **As a result of this action Hanjin Australia is:**

- No longer accepting export bookings
- Will be proceeding with the cancellation of all current export bookings
- Instructing shippers to pick up export containers delivered to the wharf, unpack and return empty to Hanjin's depot.

### **Current position of Hanjin Vessels**

- Hanjin California V30 (AUS) – Berthed at Port Botany, Sydney. Melbourne and Adelaide imports have been discharged along with Sydney imports.
- Hanjin Aqua V34 (FOX / NEAX) – completed Aust operations. Drifting off Brisbane
- Hanjin Milano V52 (FOX / NEAX) – due first Australian port - Melbourne the 6<sup>th</sup> of September. Still steaming towards Melbourne. Access to the port being negotiated with Port of Melbourne.

### **Hanjin Head office has provided the following instructions regarding cargo on the water:**

- Hanjin will not organise transshipment.
- Shippers and consignees will need to organise the movement of containers from transshipment port to the final destination with another shipping line at their cost.
- Hanjin prefers containers to be transloaded. Empties to be returned to Hanjin's depot at the transshipment port. Contact Hanjin's Customer Service Dept for further details.

Export : [fi@au.hanjin.com](mailto:fi@au.hanjin.com) (Phone 02 / 8226 8000 #2-Export Bookings #4-Export Docs )

Imports : [import@au.hanjin.com](mailto:import@au.hanjin.com) (Phone : 02 / 8226 8000 # 3)

We appreciate there has been extra work and stress created as a result of the situation. We sincerely apologise for the inconvenience caused. Will keep you updated as new information comes to hand.

Hanjin wishes to thank all customers for their support over the years.

Yours sincerely

Hanjin Australia