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9th September 2020

Industrial Action - Ongoing Schedule Disruption

Dear Valued Customer,

OOCL customers would be aware that ongoing industrial action at terminals around Australia has created severe disruptions to shipping lines schedule integrity. The delays experienced around the Australian coast over the past month has impacted all shipping lines vessel schedules upon their return back to Asia. Subsequently this has & will cause further delays and congestion on most services departing Asia for Australia in September.

OOCL will continue to use change of port rotation options around the Australian coast on our established services in order to minimize delays. Whilst doing this, OOCL last month also launched additional services across both our Far East and South East Asia to Australia networks in our effort to minimize delays and ensure we keep our customers cargo moving and supply chains working.

Patrick Terminal have released details of the Protected Action plans that were received on 3<sup>rd</sup> September that will see work stoppages of up to 24 hours on multiple days over the next 2 weeks across Brisbane, Sydney, Melbourne, and Fremantle Patrick Terminals. Regret these work stoppages and those expected at other terminal operator locations will both disrupt schedule integrity in September and have a cascading impact into October due to the delays as vessels return back to Asia. OOCL will continue to keep customers aware of specific changes and delays to schedules as they are known.

Thank you for the attention and support.

OOCL (Australia) Pty Ltd.

The Environment: We take it personally

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